

TheOutdoorLights

PREMIUM ANNUAL SERVICE AGREEMENT: We offer the following plans: 1 month, 3 month, 6 month and yearly. Your lighting system will last longer and run more efficiently with proper care. We have found the best way to keep your lamps from burning out at different times is to replace all your low-voltage lamps at the same time. This way, we only charge to come out once, instead of coming out as each lamp burns out, saving you the expense of multiple service calls. This program will **auto-renew each year**, unless notified in writing.

Premium Annual Service includes the following:

1. Replace ALL of your low voltage bulbs.
2. Check terminals and fuses in transformers to make sure they are working properly.
3. Trim shrubs that are interfering with the light. (We may relocate or raise the fixture if shrub has grown too much. We do not want to harm any plant by over cutting)
4. Clean and adjust fixtures.
5. Check and reset timers, change batteries if applicable.

The Premium Annual Service Agreement warranties:

1. All low voltage bulbs for the full year.
2. All labor required to replace any low voltage bulbs for the full year.

The Premium Annual Service Agreement does not warranty high voltage lights, problems created by landscapers, roofers, painters, etc.; Acts of God, lightning, flooding, tornado, etc. Unless otherwise noted in the signed contract agreed upon by both customer and The Outdoor Lights.

Cost for the Premium Annual Service Agreement:

1. \$169 per hour with a minimum of a 1 hour charge. Each additional hour worked will be billed at a rate of \$169 per hour, prorated for the time that we are on the property.
2. Each type of low voltage bulb has a different price. On average the cost per bulb is \$17 each.
3. Additional charges will apply for broken fixtures, cut wires, high voltage work performed, bad sockets, etc. (There is no way to calculate for additional charges until we begin work.)

In order to better serve you, please provide us with the following information:

_____	Home Phone: _____
Name of Property Owner: _____	Ms. Work Phone: _____
_____	Mr. Work Phone: _____
Address of Property: _____	Ms. Cell: _____
_____	Mr. Cell: _____
City, State, & State _____	Email: _____
_____	Property Manager: _____
Signature for approval of agreement _____	Property Manager Phone: _____
_____	Garage Code: _____ Gate Code: _____
Date Signed _____	Other: _____

****This Service Contract will automatically renew annually and remain in effect until notified of cancellation by either Party.***

What type of service agreement do you prefer? Yearly Every ___ months**

Do we need to contact you to arrange each service appointment? Yes No

If yes, how would you like to be contacted? Email Phone Mail Other _____

Timer(s) locations: _____

Set timer(s) to come on/off? On time: _____ Off time: _____ Our standard time set is Dusk to 12AM

Would you like your timers set in spring and in fall for daylight savings adjustments? Yes No

If so, we will charge one half the cost of a service charge.

The Outdoor Lights, Inc. cannot be held responsible for the following: lighting work done by other parties, for damage to lighting system by other parties or by act of god, for trimming of seasonal plants that grow quickly and cover the lights (this will be taken care of for customers with monthly agreements). Prices are subject to change.

*Note: Guarantee on lamps is for normal use of operation (average 6 hrs. per night). Contact your sales rep. for any possible modifications to contract.

**Note: Customers with monthly contracts will need to contact their sales rep. for pricing.

Customer Notes: _____

TOL Notes: _____